

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Simmons *et al.*

Application number: 10/711,729

Filed: September 30, 2004

For: A METHOD AND APPARATUS FOR  
ASSOCIATING TICKETS IN A TICKET  
HIERARCHY

Attorney Docket No.: 2006579-0255 (CTX-124)

Art Unit: 2436

Confirmation No: 5728

Examiner: Cervetti, David Garcia

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MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Madam:

**INTRODUCTORY COMMENTS**

This Amendment and Response is filed responsive to the non-final Office Action dated March 3, 2009. In view of the comments set forth below, Applicants respectfully urge reconsideration, withdrawal of the outstanding rejections and allowance of the claims.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.